

## **HAAA-WA BOARD MEETING**

### **BELLEVUE ARTS MUSEUM**

**AUGUST 2, 2014**

**MEMBERS PRESENT:** Greg Bawden (President), Judi Carr, Rick Faunt, Elizabeth Jensen, Wes Brosman, Kate Johnston, Cheri Perazzoli, Sandy Bunning, Karen Utter, Don Gischer, Alexi Pedersen, Glenda Philio

**MEMBERS ABSENT:** David Viers (resigned), Britney Casey (excused)

**GUESTS:** John Allen, Linda Worley, Jana Brosman, Sharene Morgan (CART), Kimberly Parker, Ed Friant, Sandra Vidgoff, Eric Raff (ODHH), Tabitha Jacques, Marisa Salzer, Bob Brannigan, Joanna & Jerry Olmstad

**CALL TO ORDER at 10:00 AM.** Greg reviewed meeting guidelines and schedule.

#### **ANNOUNCEMENTS:**

- Hearing Loss Outreach Event - Aug 20<sup>th</sup> 10AM – 2 PM (Karen)
- Chapter meetings resume normal schedule in September
- Sept. 9 – Seattle HAAA Chapter Meeting. Speaker, Lynn Odem, WA State Director of DVR Deaf and Hard of Hearing Services
- Sept. 9 – 11<sup>th</sup> Loop Training in Portland, Oregon
- Sept. 12 – 13<sup>th</sup> WA State Assn. of Audiology State Conference (SeaTac)
- Sept. 15<sup>th</sup> Hearing loop launch at Town Hall. Featured Speaker, Katherine Bouton

#### **SPEAKER:** Eric Raff (ODHH)

- Eric introduced Tabitha Jacques, Program Manager for Assistive Communication Technology
- Online training is available for DSHS employees who work with clients to help them meet the needs of the HOH community. Training will include ASL, Assistive Listening Systems, and Captioning.
- Eric requests he be notified if DSHS videos on YouTube are not captioned
- ODHH and DSHS websites have information on CART. Wes suggested adding a captioned video of CART to assist learning.
- ODHH wants DSHS to contract captioning to assure quality

- Any public Webinar should be captioned but the process is complex due to the variety of IT programs, etc.
- TVW is not required to caption (non-profit organization, < \$1million revenue) He suggested **HLAA should lobby the legislature for extra funding to TVW to caption the legislative proceedings. (Secretary of State to increase funds) Contact Office of Finance and Budget, if no funding noted, then go to legislator. Also the Governor's office.** Cheri shared her observations of TVW coverage. She suggested picture-in-picture type format so faces are visible.
- Dept. of Aging and Long Term Care need to train long term employees what to look for in contractors to help nursing homes assist residents.
- Goal to increase the number of captioned relay calls. Also increase awareness of captioned phone services. (The internet is regulated by the FCC.) Steve Peck is responsible for caption quality. Contact him if having problems.
- How can we (HLAA-WA) help? **1) Advocate for captioning on TVW 2) Post looped DVR offices/Community Services Offices on website (Goal is to loop all locations who serve clients)**

## **BREAK**

**TECHNICAL PRESENTATION:** John Allen and Alexi Pedersen discussed the Three C's of assistive listening devices: Capture (microphone), Carry (magnetic induction "loop", Infrared, and Bluetooth options) and Couple (T-coil). Three barriers to clear sounds: Distance, Background Noise and Reverberation. They reviewed how sound travels and how we can overcome barriers. Get closer or use a microphone to close the distance. Find a quieter environment, use a directional microphone or move closer to the sound source to minimize background (white) noise. Evaluate your environment – softer surfaces absorb sound and decrease reverberation, the shape of the room affects the amount of reverberation. Evaluate Assistive Listening Systems. Which problems will it solve?

## **LUNCH**

**MINUTES FROM MAY BOT MEETING:** Motion to approve (Rick) Seconded (Alexi) Approved by Board.

## **OLD BUSINESS:**

**Membership:** Greg reviewed goals to increase membership. He will be speaking to the Bellevue Chapter on the benefits of membership. Elizabeth shared that HLAA has the option for email reminders with 1, 3, and 5 year options. Karen shared that there is a pilot program to

return a portion of national dues to the chapters. Karen and Rick would like to be part of the pilot program.

**SCHOLARSHIP COMMITTEE:** Greg led discussion on progress of Scholarship Committee. Devin Meyers will be on the committee with Karen, Elizabeth and Alexi to clarify criteria for the 2015 scholarship and what it will pay for, and benchmarks for beneficiaries. **Goal is September so we can advertise and take advantage of “Early Bird” special.**

**NEWSLETTER:** Marcia stepped down in June. Warren Weissman of the Seattle Chapter is interested in the editor position. A committee is needed to guide Warren and the direction of Sound Waves. Or Greg, Karen and Penny can work with him to answer questions. He'll use Microsoft Publisher template which had been set up by Penny. Sandy volunteered to continue proofreading. Judi also volunteered to be on the guidance committee. Changes in advertising, number of pages, etc. will be brought to the Board

**NOMINATING COMMITTEE:** Karen reported that there are two board members that have agreed to run for re-election and three others interested in serving on the board. A new Secretary and volunteers for the nominations committee are needed.

#### **NEW BUSINESS:**

**HAAA 35<sup>TH</sup> ANNIVERSARY:** Greg opened the floor for ideas to mark the 35<sup>th</sup> Anniversary of HAAA (on November 1<sup>st</sup>).

- Coordinate it with our Membership Meeting
- Big raffle
- Performance by Kimberly
- Meet in outlying areas with pre-publicity and freebies for new members
- Chapter events
- Possibly meet in Olympia/Shelton area or Vancouver

**Future Board meetings:** Greg led discussion of format of future board meetings. 1) Open to members? 2) Public education opportunity, followed by business meeting? 3) Possible online meetings? **Kate will investigate online possibilities. Chapter leaders/members are to look for potential meeting sites.**

#### **Break**

**Budget Amendment:** GiveBig plus matching donations raised over \$18,000 dollars with leadership of Cheri Perazzoli. Our budget anticipated \$7500 in donations. A supplemental budget was discussed with suggested changes from the Executive Committee. Suggestions included increases in Founder's Day donation to HAAA, increase in funds for general outreach

supplies and specific events (Town Hall and Audiologist Convention), funds for assisting chapters and computer equipment/programs necessary to facilitate changes in personnel. Moved by Rick that 2014 budget be amended \$5000 for these projects, seconded by Alexi and approved by the Board. Other suggestions were tabled for future budget consideration.

#### **REPORTS:**

**The President's Report** was reviewed and copies provided.

**Sandy and Wes' reports will be emailed to the board.**

Cheri reported on the Town Hall event with Catherine Bouton. **Board Members are encouraged to attend and reach out, through networking, to others to make this a success. She suggested we be prepared with a statement for the press, if asked.**

Wes suggested contacting John Waldo for his opinion and advice regarding possible lawsuits for failure to comply with the ADA, noting previous successful suits. He also suggested using previous settlements as a "how to" for those who are not yet in compliance.

After discussion, it was recommended the Facebook site name should remain unchanged.

The meeting was adjourned at 3:35 PM.

Respectfully submitted,

Glenda Philio, Secretary