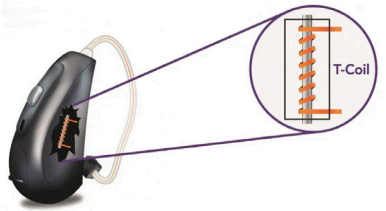


Hearing Aid

Courtesy OTOJOY

## Enabling Telecoils

### I need help with telecoils!

Please advise me if my hearing instruments (hearing aid, cochlear implant, or bone conductive device) have telecoils. If they do, please activate and program them to use with an FM, infrared, or hearing loop assistive listening system (ALS). If I don't have telecoils, is there an accessory telecoil option?

## Telecoil Programming Guidelines for Audiologists and Hearing Aid Providers

**For open RIC fittings:** manual T only program

**For closed/occluded fittings:** manual T only program for high noise environments, like train stations and airports.

**For closed/occluded fittings:** manual M + T program in social settings.
Finding the correct M + T mix is less critical now because of smartphone remote control apps. Teach clients how adjusting the M + T mix on their app can help them.

Verify mic and telecoil responses match in gain, output and frequency response in user-programmed mode (use ANSI-SPLIV test procedure).

Programming questions?
**Contact:** Juliëtte Sterkens, AuD, jsterkens@hearingloss.org

HLAA
Hearing Loss Association of America
GET IN THE HEARING LOOP

I want to learn how to use my telecoils at events, places of worship, and public venues with ALS. I need to know how to manually activate my telecoil and also how to use a neckloop with an FM or infrared ALS. If I have a remote control smartphone app, explain how to download the app and adjust the M + T balance. Also, show me how to use a neckloop with a personal amplifier or other audio source.

Write clear instructions below on how to use my manually accessible telecoil program. For example, the program's numbered position, the number of beeps or voice prompts, and the location of the switch to activate the telecoil.